MEMBER BENEFITS

As a member of Parkland Financial Assistance, services eligible for financial assistance include:

• Visits to your health care provider
• Wellness exams
• Well-child checkups
• Hospital stays, including room, meals and nursing care
• Medical and surgical services
• Care for expectant mothers
• Urgent and emergency care
• Prescriptions
• Routine immunizations
• Mammograms
• Prostate screening
• Radiology and lab services
• 24-hour nurse line access
• Geriatric care

WHAT IS PARKLAND FINANCIAL ASSISTANCE?

Parkland Financial Assistance, or PFA, provides financial assistance for health care to eligible Dallas County residents. It is not a health insurance program. Parkland Financial Assistance is for medical services received at a Parkland location.

HOW DO I APPLY?

To apply for Parkland Financial Assistance, speak to a financial counselor at Parkland or any of our neighborhood health centers to determine if you are eligible. Please bring proof of:

• Dallas County residency
• Income
• Identification
• The number of people in your family

HOW MUCH DOES IT COST?

There is no cost to enroll.

You will be asked for a patient payment for clinic visits, prescriptions, medical supplies or certain medical procedures. Patient payments are due at the time you get your health care services.

WHAT SERVICES ARE AVAILABLE?

As a member of Parkland Financial Assistance, you will be able to receive health care services that are medically necessary and are normally provided at any Parkland location.

Note that only the cost of Parkland health care services can be applied to your Parkland Financial Assistance account. You will be personally responsible for charges incurred at a health care provider that is not Parkland. Services not medically necessary may not be covered by Parkland Financial Assistance.

QUESTIONS?

Parkland Financial Assistance
214.590.4900